

## Terms and Conditions



### Our Delivery Policy

*Gingin Grass Fed (Gingin Beef)* considers the order received at the time of successful online transmission.

On payment, monies will be withdrawn from your nominated payment method and you will receive a confirmation email from our ordering system within 5 minutes of your order (depending on your email system this may take longer). It is your responsibility to confirm all items are correct on this order and call us if you have made an error.

If you cancel an order more than two hours after submitting – *Gingin Grass Fed (Gingin Beef)* may charge you a \$30 cancellation fee.

*Gingin Grass Fed (Gingin Beef)* will deliver the goods to the address specified by you on your online order.

*Gingin Grass Fed (Gingin Beef)* will not deliver beyond the front door of the address specified without your consent.

If you request *Gingin Grass Fed (Gingin Beef)* to deliver beyond your front door, you agree to indemnify and hold *Gingin Grass Fed (Gingin Beef)*, its employees and agents harmless from any Loss incurred in delivering the goods beyond your front door.

Any person who accepts receipt of the goods at the address specified by you will be presumed by *Gingin Grass Fed (Gingin Beef)* to be your authorised recipient of the goods.

If there is no one to receive the goods at the specified address please leave instruction on where to leave the goods, if there are no instructions, we will not leave the goods and a further delivery fee may be charged to redeliver the goods at another time.

There is a minimum value of \$75 for most orders. If your order does not come to the minimum charge a delivery fee will be added to your order.

*Gingin Grass Fed (Gingin Beef)* does not ship to addresses outside Australia.

The average timeframe for delivery is between 2 and 6 days, depending on the delivery option you select.



### **Our Refund Policy**

Our aim is to delight you with our products and service.

If you would like to request a refund, credit or replacement because:

1. You are not satisfied with the quality of the goods:
2. The item was in stock and you believe it was not delivered correctly:

You are required to call *Gingin Grass Fed (Gingin Beef)* within 24 hours from the end of the period when the goods were scheduled for delivery.

We will assess your claim for a refund, credit or replacement.

We cannot pick up any goods that you did not return to the driver at the time of delivery, however, you may return the goods to *Gingin Grass Fed (Gingin Beef)* for us to assess your request.



## Our Terms and Conditions of Sale

By purchasing products from *Gingin Grass Fed (Gingin Beef)* or using this website the purchaser ("The Customer"), agrees to the following terms and conditions of sale.

Where the provisions of the Fair-Trading Act 2010 (WA), these terms will be read subject to the application of those Acts, and in the case of any conflict, the provisions of that Act will apply.

*Gingin Grass Fed (Gingin Beef)* shall not be liable to the Customer for any incidental, indirect, special or consequential damages arising out of or in connection with the purchase or our products.

Refunds: Refunds will be given according our refund policy stated on this website

Addressing: If a product is found to be mis-addressed by *Gingin Grass Fed (Gingin Beef)* then *Gingin Grass Fed (Gingin Beef)* shall be responsible for the re-delivery, replacement or refunding of the product. If the Customer is found to have given an incorrect or insufficient address, then *Gingin Grass Fed (Gingin Beef)* will not refund or resend the product and all responsibility for correcting the delivery will be borne by the Customer.

Mailing Cash: *Gingin Grass Fed (Gingin Beef)* does not accept cash by mail for payment of our products. If the Customer does mail cash, *Gingin Grass Fed (Gingin Beef)* accepts no responsibility for the theft, loss or otherwise non-delivery of mailed cash.

Cancelling Orders: *Gingin Grass Fed (Gingin Beef)* reserves the right to cancel orders that we believe to be fraudulent, or constitute a mis-use or where a promotional or marketing activity error has occurred including but not limited to errors relating to pricing.

GST: For all Australian delivery addresses, all prices are Australian GST inclusive unless otherwise stated. *Gingin Grass Fed (Gingin Beef)* does not ship to addresses outside Australia.

Website Access: *Gingin Grass Fed (Gingin Beef)* hereby grants you permission to access, view and download the content appearing on this site, for personal, non-commercial use only. You agree not to use any device, method or software to interfere with the proper functioning of our website. Without the expressed written permission of *Gingin Grass Fed (Gingin Beef)*, you may not use any device, method or software including, but not limited to: spiders, robots, avatars, agents, data mining, gathering or extraction tools and attempts to probe, scan or test or breach security and authentication measures.

Copyright & Trademarks: You agree that the content you access, view or download and the software used to create it, remains the property of *Gingin Grass Fed (Gingin Beef)* as defined by Australian and International Intellectual Property Laws, including but not limited to Copyright and

Trademark laws. You agree not to modify or alter the content in any way, or make it available to any third parties.

By placing an order, you agree not to hold *Gingin Grass Fed (Gingin Beef)* liable for any loss or damage directly or indirectly arising out of or in connection with any delay or failure to deliver within the estimated time frame.

Communications: By creating an online transaction with *Gingin Grass Fed (Gingin Beef)* you consent to receiving electronic communications from *Gingin Grass Fed (Gingin Beef)*. These communications will include: account status updates, order status updates, promotional and marketing materials, and other information relating to the service. You may choose at anytime to receive these communications. Your personal details will not be made available to any third party. *For more information please see our Privacy Policy.*

Notice of Copyright Infringement: *Gingin Grass Fed (Gingin Beef)* respects the copyrights of others. If you feel that data is used in *Gingin Grass Fed (Gingin Beef)* product catalogue in a manner that your copyright has been infringed upon, as pursuant to Part 2 of the Copyright Act 1994, please write to us at

Unit 19 / 2 Powell Street, Osborne Park WA. and  
include the following details:

- Identification of the copyrighted work that has allegedly been infringed upon and that you wish to have removed. Please include a web address (URL).
- A statement that the complaining party believes what constitutes infringement under the Copyright Act 1994 has occurred.
- A statement that you are the copyright holder or authorised to act on their behalf.
- Contact details including an email address where the complaining party may be contacted.



### **Our Disclaimer**

*Gingin Grass Fed (Gingin Beef)* welcomes you to our website! We have worked hard to make our website as user-friendly and informative as possible. When viewing the pages of this website, you acknowledge that you have read and accepted the following disclaimer.

The information on this website is provided for general information only. *Gingin Grass Fed (Gingin Beef)* has provided this information for the benefit of users in good faith and with reasonable care.

Accordingly, *Gingin Grass Fed (Gingin Beef)* does not accept any liability for any loss or damage which may directly or indirectly result from any opinion, information, advice, representation or omission contained on this web site.